



Disclaimers

This disclaimer remains binding for present and future transactions.

Whilst PC Flame will not intentionally divulge any information they see whilst working on a customer's computer, it is the customer's responsibility to remove any sensitive data before PC Flame commence work on their computer.

Whilst PC Flame will not intentionally lose any data, it is the customer's responsibility to backup data prior to work commencing. PC Flame will not provide compensation for loss of data.

Coincidental problems (software or hardware) whilst working on a computer system will not be covered by PC Flame.

PC Flame will not be liable for any damages incurred to equipment throughout the duration of the job.

PC Flame will not be liable for any internet usage charges.

PC Flame will not intentionally keep any data from a customer's computer for longer than necessary (unless authority given by the customer). 30 days is considered a reasonable amount of time to retain data, especially if a backup and format was completed as part of the job.

PC Flame will not knowingly install unlicensed software.

PC Flame reserve the right to decline work for any reason, including but not limited to, pirated software is required to be installed or the work required is outside the ability of the PC Flame technician.

PC Flame offer a 14day warranty on work performed, only where the original problem exists caused by negligence by a PC Flame technician.

Whilst PC Flame are happy to offer advice, they will not be liable for any consequences (direct or indirect) that arise from that advice.

Any goods purchased will be warranted by the manufacturer of the goods. PC Flame can assist with the warranty procedure (including reinstalling the product) at their standard hourly rate.

If the computer can not be fixed at the customer's premises, the PC Flame technician may take the computer back to the workshop to complete the required repairs. Should this need to happen, PC Flame will agree upon both a price and a time to which the computer will be returned to the customer's premises. Before doing so the customer must give written consent (signature below) for this to occur.

PC Flame will charge at their normal hourly rate. It is the customers responsibility to have payment ready prior to the PC Flame technician leaving. Whilst a likely time needed to complete a job can be indicated prior to commencement of work, it is to be used as a guide only.

Payment will need to be made prior to the PC Flame technician leaving the customer's premises, or directly after completion of the job.

